



Hi-de-hi campers... it's officially time for our debut Camp Bestival Shropshire! We hope you and your family have a lovely time exploring our magical wonderland and making lots of happy memories. Be wonderful to one another and help us increase the peace!

Here's our info sheet. Please read it, it should answer any questions you have. And please do get excited for Camp Bestival Shropshire 2022!

Don't forget to pack your fancy dress costumes for the dress up day on Saturday! For our inaugural outing at Weston Park we're throwing it wide open in a no-holds-barred fancy dress free-for-all, with a family fancy dress parade and competition judged by long-term Camp Bestival fave Sara Cox with tickets to Camp Bestival Shropshire 2023 for the lucky winners!

IMPORTANT TIMINGS

THURSDAY

- Car Parks open: 09:00
- Campsites open: 10:00
- Accessible campsite open: 10:00
- Campervan & Caravan Fields open: 10:00
- Box Office: 09:00 – 23:00
- Ha-Ha Land: 16:00 – 23:30
- Magic Meadow: 16:00 – 12midnight
- Oaks Walk: 09:00 – 00:30

FRIDAY

- Car Parks: 07:00 – 12midnight
- Box Office: 08:00 – 23:00
- The Park: 10:30 - 12midnight
- Ha-Ha Land: 08:30 – 23:30
- Magic Meadow: 08:30 – 02:30
- Oaks Walk: 08:30 – 02:30
- Temple Wood & Slow Motion: 09:00 – 20:30

SATURDAY

- Car Parks: 07:00 – 12midnight
- Box Office: 09:00 – 18:00
- The Park: 10:30 - 12midnight
- Ha-Ha Land: 08:30 – 23:30
- Magic Meadow: 08:30 – 02:30
- Oaks Walk: 08:30 – 02:30
- Temple Wood & Slow Motion: 09:00 – 20:30

WESTON PARK

There are areas of open water in the festival site, including lakes, pools and ponds, so please remember to be aware and keep your children safe at all times, especially very young children.

BARCODED SECURITY TICKETS

All tickets feature a barcode, which is unique to each ticket. This barcode will be scanned on entry to the festival to ensure you have a genuine ticket. Each barcode will only allow entry for one person. Please do not buy tickets from unauthorised outlets, as these tickets are liable to be fakes with duplicated barcodes that will not gain you entry

*****PLEASE DOWNLOAD AND PRINT YOUR TICKETS BEFORE YOU LEAVE HOME*****

TICKET DELIVERY

If you have any ticketing queries, please contact your point of purchase:

[Ticketmaster](#) - [submit a request via your ticket account](#).

If you booked via Ticketmaster, your tickets will be available in your Ticketmaster account which you can access via your laptop or mobile phone. Please note all tickets **MUST BE DOWNLOADED AND PRINTED** before leaving for the festival.

Ticketmaster have a [Camp Bestival tickets help page here](#) with lots of useful information about your bookings.

Please note, not all ticket types will be issued into your accounts or emailed to you as follows:

Vehicle passes/tickets being delivered by post:

- Live-in Vehicles (Campervan/Caravan)
- Boutique Camping Car Park
- Backstage Camping Car Park
- Camping Plus Car Park
- Backstage Camping (Campervan/Caravan)

No tickets required / your name and booking will be on a list at the campsite reception/entrance:

- Boutique Camping Accommodations
- Backstage Upgrades & Accommodations/Pitches
- VIP Seating Booths (your name/booking will be on a list at The Garden bar)

VIP DAY TICKETS

Please note VIP Day Ticket holders must enter the site via GREEN GATE and park in Backstage Car Park, and enter via the Backstage Camping box office entrance where you will be issued with The Garden bar wristbands. Please do not try to enter the site via any other gates or entrances.

CASHLESS PAYMENT FOR FOOD & DRINK

All bars and food traders at Camp Bestival 2022 will be accepting cashless payments only. You can use debit/credit cards or apps on your phone, such as Google Pay and Apple Pay. Pre-paid debit cards are a good option for children where needed so they can purchase food and soft drinks independently.

Small amounts of cash will still be needed around the site for workshops, and other traders and retailers.

CUP DEPOSIT SCHEME

We will be operating a cup deposit scheme at our bars this year – cups cost £1.50 for your first drink. Keep returning your cup for a fresh one then take home a limited edition Camp Bestival 2022 cup on your last drink!

TRANSPORT TO CAMP BESTIVAL

DRIVING

Camp Bestival takes place at Weston Park, Weston-under-Lizard, Nr Shifnal, Shropshire. Please use the routes outlined below, switch off your Sat Nav and follow Camp Bestival event signage as you approach the festival:

Weston Park is situated on the A5 at Weston-under-Lizard, just 30 minutes from Central Birmingham, 3 miles off M54 Junction 3 and 8 miles off M6 Junction 12. You can also reach Weston Park via the M6 Toll Road.

On approach to the event please follow the relevant signage which relates to your ticket type:

General Camping tickets: Follow signs for Public Car Parks, then enter site via **YELLOW GATE* or GREEN GATE**

Day tickets: Follow signs for Public Car Parks, then enter site via **YELLOW GATE* or GREEN GATE**

Camping Plus: Follow signs for Public Car Parks, then enter site via **YELLOW GATE* or GREEN GATE**

Boutique Camping: Follow signs for yellow passes, enter site via **YELLOW GATE***

General Campervans/Caravans/Trailer Tents: Follow signs for yellow passes, then enter site via **YELLOW GATE***

VIP Day tickets: Follow signs for green passes, then enter site via **GREEN GATE**

Backstage Camping: Follow signs for green passes, then enter site via **GREEN GATE**

Front Row Campervans/Caravans: Follow signs for green passes, then enter site via **GREEN GATE**

Accessibility Camping: follow signs for blue passes, then enter via **BLUE GATE**

*If you need to access Yellow Gate and are travelling eastbound from Telford on the A5, you will need to follow signs to turn right and enter via Blue Gate. Traffic stewards will then direct you to the correct car park.

Note - Please do not follow your Sat Nav once you are on the A5 as we will have some road closures in place and please watch your speed as this is a rural location and likely to have heavier traffic than usual.

LEAVING CAMP BESTIVAL

If you are driving home, bear in mind the exits will be busy 8am–11am so please plan your departure accordingly.

CAR PARKING CHARGE

- **Advance Weekend Car Parking** – £21.50 from [Ticketmaster](#)
- **Advance Day Car Parking** – £10 from [Ticketmaster](#)
- **Non-Advance Weekend Car Parking** – £25 Payable on arrival (cashless payments only)
- **Day Car Parking** – £15 per day. Payable on arrival (cashless payments only)

NOTE: Weekend Ticket holders who are not camping should ensure they retain their ticket, so it can be used for all 4 days.

TRAINS

You can get the train to rail stations in Telford (16 minutes), Wolverhampton (25 minutes) or Stafford (20 minutes) and take a taxi to Weston Park.

Please note there are no shuttle bus services running to/from Weston Park so please do book a taxi in advance if you need transport.

The best rail station to use for Weston Park is Telford Central. The station is served by regular West Midlands Railway and Transport for Wales services, and occasional Avanti West Coast services.

If you are travelling by train please keep the following travel advice in mind:

- Services to/from Telford Central station will be busier during the weekend
- Queue systems may be in place during busier times to help keep you safe, please allow extra time for your journey
- Evening services to/from Telford Central are limited, so please keep this in mind when planning your travel home. You can check your train times here: nationalrail.co.uk
- If you require assistance when making your journey you may wish to book in advance through your train operator

There is currently industrial action planned for August 18th and 20th so please [check service disruptions](#) and plan ahead.

CHILDREN

It goes without saying that your children are your responsibility, and you should keep an eye on them and know where they are at all times.

We highly recommend taking a photo of your child(ren) every morning when they are dressed, as being able to provide a photo of what the child is wearing as well as a description is highly useful for our Kids Help teams.

All children AND their family members should have a wristband attached to them when they are at Camp Bestival. This is to help us identify that a child belongs to the adult they are with. A parent/minder's mobile number will also be written on the child's wristband. If you do not have one, please seek one immediately upon arrival at the Welfare tent located in Oaks Walk, or the Kids' Help Point in Ha-Ha Land. Please make sure you and your child both wear these wristbands at all times. Please report to the welfare tent if you need a replacement. Parents/minders should [download the map on our website](#) before they depart for Camp Bestival showing where the Kids' Help and Welfare Tents are.

If you find you have been separated from your child, please go to the nearest Kids' Help Point or to the Welfare Tent. If you find a child that is obviously lost, please stay where you are and get someone else to alert security or go to the nearest Kids' Help Point or to the Welfare Tent. Please **DO NOT TRY AND TAKE THE CHILD ANYWHERE**, someone will come to you.

Please be reminded that it is an offence for any person to be drunk whilst responsible for a child. You can be prosecuted if under the influence of alcohol or a prohibited drug. We work closely with Public health and wellbeing Staffordshire County Council, and Staffordshire Police to ensure positive action is taken if this offence is identified. Please drink responsibly & remember your responsibilities.

For the safety of children:

- Child Ticket (age 1 & under, 4 & under, 5-9 or 10-12) holders are not allowed in the arena or campsites unaccompanied at any time.
- Teen Ticket (age 13-17) holders are not allowed in the arena field unaccompanied after 10pm.
- Teen ticket holders must be accompanied by their parent/guardian at all times after 10pm.
- All Child and Teen Ticket holders **MUST** camp with their parent, guardian or nominated guardian.
- Write your phone number on your child's wrist and cover it with liquid band aid in case you get separated.
- Take a photo of your child using your mobile phone each morning of the event so you have their clothing, hair style, and an up-to-date photo.

****Please do not allow your children to climb the flag poles, signage poles, scaffold poles, art installations and decor, or tent and marquee poles/ropes****

SWIMMING & PADDLEBOARDING

Please use the manned pontoon when entering the swimming lake. Do not jump in from the banks. Lifeguards are on duty from 09:00 to 19:00 (Friday, Saturday & Sunday), please do not enter the lake outside of these hours.

Swimming & Paddleboarding is only for those aged 8+ (Under 16s must be supervised by a participating adult). Not available for under 8s.

Entering the lake is at your own risk, and children remain your responsibility at all times. Be safe, swim sensibly.

ALCOHOL

You are allowed to bring your own alcohol (for personal consumption) but only up to a reasonable amount per person. Once you have entered the event you cannot re-enter with more alcohol. You will not be allowed to bring glass bottles of any kind – broken glass is dangerous for kids and the animals that will be using the area after the event. Leave all glass at home or in the car, decant into plastic or stainless-steel bottles or bin it – no exceptions. Please be aware that there will be no plastic bottles available for decanting at the gates. Where possible, try to minimise your plastic usage and decant into re-usable bottles.

WEATHER

We'd like to remind everyone of the following advice to keep you and your family safe...

- Keep yourself and your family hydrated. There are free water taps available all over the festival in both the arenas as the campsites – bring a re-usable bottle with you to refill and drink water regularly, particularly if you're consuming alcohol.
- Bring and wear hats and sunscreen.
- Seek regular shade under covered areas or at your campsite.
- With the increased temperatures, this also leads to higher pollen levels. If you suffer from hay fever, please ensure you plan ahead and bring antihistamine tablets, drops or sprays. These are all also sold at the on-site Hospital.
- If you are using BBQs in the campsites, please ensure that they are raised at least 1m off the ground and only used in the campsite fire lanes. Do not put a disposable BBQ directly on the grass.
- Empty all used BBQs in the allocated locations once completely extinguished.
- If you're feeling unwell at any point, please visit our on-site Hospital located in Oaks Walk.

PROGRAMMES

If you have pre-purchased a programme via one of our ticket agents, you can collect this at the Merchandise Stall in Oaks Walk (next to Welfare/Arena entrance from Purple General Camping) 10am - 11pm on Thursday. Programmes can also be collected or purchased at the Merchandise stall in The Park near the Park Stage on Friday, Saturday and Sunday.

LOCKERS/MOBILE CHARGING

Mobile Locker UK are proud to be bringing their mobile locker units to Camp Bestival. Find them in Camping Plus as well as by the Big Top in the Upper Magic Meadow. Each locker, small or large, comes with a universal plug socket and two USB ports to cater for all of your charging needs. [Reserve your Camping Plus or Upper Magic Meadow lockers here](#). Availability is limited so pre book whilst you can and remember your cables!

FRANK WATER

Frank Water will be at the festival to offer chilled and filtered refillable water at Camp Bestival. You can pay £6 for an unlimited refill pass, or purchase one of their re-usable water bottles and re-fill for free all weekend! All profits from Frank Water fund their amazing clean water projects in India and Nepal, and of course you'll be doing your bit to save the planet from plastic! The refill station is located in Oaks Walk.

FRECKLES – FESTIVAL NANNIES

This year Freckles will be providing the Festival Nanny Service designed by parents for families. You can book Freckles Festival Nanny for the day or for a few hours, to join you out and about at the festival, and to whisk the children off on an adventure to give you a bit of a break. Drop off sessions are also available. [Please see our website for full information and how to book](#).

WATER & FLAME WILD SPA

Plan a relaxing break from the hustle and bustle of festival life by immersing into a truly special Nordic hot tub and sauna culture. 🌟 For more info, and to make a booking, [head to our website here](#) (prices shown are per hot tub for max 5 people).

CAMPING PLUS FIELD

Every effort is made to make your booked pitch available, but the land can be affected by unforeseen circumstances on-site and we may need to allocate you another pitch. There are toilets and showers in Camping Plus but at peak times, the queues could be long. There are more showers available in Yellow General Camping Field which can be used if needed. People staying outside Camping Plus cannot come into the area.

CAMPERVAN AND CARAVAN FIELDS

Toilets and showers are provided in General Campervan Field. There are more showers available in Yellow General Camping Field which can be used if needed. Toilets and showers are also provided in Front Row Campervan Field.

ACCESSIBILITY

We are committed to making Camp Bestival as accessible as possible. [Please see our website for full information](#).

PLEASE KEEP CAMP BESTIVAL AND WESTON PARK TIDY

Please help us keep Camp Bestival tidy by doing your bit!

- **Pick up your waste and bin it** – Please respect the beautiful land you are staying on and help us keep the Camp Bestival site and the surrounding area clean and tidy all weekend long by throwing your rubbish into the bins provided.
- **Bins** – You'll find plenty bins across the festival site, arenas and campsites to use for your rubbish. All our waste is sorted off site after the festival into different waste streams.
- **Minimise packaging** – Try to bring less packaging to the festival. Unpack all unnecessary cardboard and plastic on crates of beer/airbeds/tents before you leave home and avoid bringing plastic bags with you.
- **No Glass** – There is absolutely NO GLASS allowed on-site. Please decant all wine/spirits/etc. into plastic bottles before you leave home.
- **Campsite recycling** - Collect a bag from the Campsite Recycling Pens and keep them by your tent. When you clear up, make sure you separate your recycling just as you would at home. When the bags are full, tie them up and put them in the Campsite Recycling Pen, take a new bag to replace it.
- **Respect the land** – Please take your tents, airbeds, gazebos and all your belongings and camping equipment home with you. This helps keep Weston Park beautiful and helps our planet 😊

KEEP YOURSELF & YOUR BELONGINGS SAFE

Camp Bestival is a very safe place to be, but the following standard festival advice is worth taking in nonetheless.

- We have a welfare area in case you need some respite. Be aware of your surroundings; remember that you are safer in a group
- Look after your belongings – make sure you keep your mobile and wallet/purse safe and out of sight.
- Cashpoints are available on-site
- Don't leave your drink unattended – even soft drinks can be spiked. Remember, alcohol or drugs can affect your ability to make safe judgments. Drink in moderation to ensure you remain alert and aware of your surroundings.
- If you see anything that concerns you or if you see anyone acting suspiciously please speak to the nearest police officer, security or steward – help us make Camp Bestival a safe and pleasant place to be.
- We recommend activating the 'find my phone' app or similar on your smart phone before coming to the festival.
- Please protect yourself from the sun – wear sunscreen, hats and stay hydrated.

TROLLEYS

Users of trolleys, in particular large metal garden-style trolleys. Following advice on health and safety grounds, we need to ask that trolleys do not go into the area in front of the Park Stage in The Park after 18:00 on each day. If you do have a trolley then we ask you to stay towards the back of the field. Our security will politely ask people with trolleys not to go too far forward, and for those who are in front to move towards the back of the field where you will still be able to view and hear the stage. It might even be a little quieter for the kids as well 😊

CHINESE LANTERNS

Please do not use or bring Chinese Lanterns to light up and set off into the sky. As you will have seen in the news, the devastation that can be caused by these if they go in the wrong direction is something we all want to avoid, especially in a campsite environment.

Please be safe when camping, use all equipment with care and check all is okay to use before.

GAS CANISTERS

- The most dangerous time with gas appliances is probably when you are changing the cartridge or cylinder. Make sure you are familiar with the way the cartridge or cylinder fits on the appliance or regulator.
- Never change the fuel container inside your tent or inside a building. Do it outside and away from naked flames.
- If you think the appliance, cylinder or cartridge may be leaking, particularly if liquid gas starts to spray out, then get everyone away from the appliance until the container is empty and the gas has dispersed naturally.
- Dispose of empty gas containers with care.
- Never throw gas canisters on a fire because any gas residue inside could lead to an explosion.

CO SAFETY TIPS

- Never take a barbecue into a tent, awning or motorhome. Even cooling barbecues gives off plenty of poisonous carbon monoxide (CO) which can kill.
- Never use a fuel-burning appliance to heat your tent or awning. Gas and kerosene heaters – unless they are permanently fitted in a caravan or motorhome – should only be used outside. Stoves and barbecues are designed for cooking not space heating.
- Don't cook inside your tent or awning
- Don't use any other gas, charcoal, liquid or solid fuel appliances inside a tent or awning. Gas-powered fridges and lamps, for example, also need plenty of ventilation to prevent them producing poisonous carbon monoxide. Tents and awnings aren't generally designed with this in mind.
- Consider using a carbon monoxide (CO) alarm, provided it is suitable for the condition you intend to use it, check with the supplier/manufacturer, though it should never be used as an alternative to the precautions above.
- Always have gas appliances in your caravan or motorhome serviced regularly.
- You cannot smell, taste or see carbon monoxide but it can kill quickly and without warning. Early stages of carbon monoxide poisoning can give symptoms similar to food poisoning or flu, though without a high temperature.
- Symptoms to look out for include: Headaches; dizziness; feeling sick; tiredness and confusion; stomach pains or shortness of breath
- Higher concentrations can give more severe symptoms: Symptoms of intoxication; vertigo, as if the environment is spinning; loss of coordination; breathlessness and high heart beat rate; seizures or unconsciousness leading to death

GENERAL INFORMATION

- Warning: Exposure to loud and excessive music may be damaging to your hearing.
- Parents are reminded that there are areas of the festival site, especially immediately in front of the stages, that are inappropriate for some people including young children.
- We remind all performers to remember there are children present and to use appropriate language, however, we cannot ensure they will follow this advice. Some of our performers' material may not be suitable for younger audiences (and some adults).
- Strobe lighting and lasers may be used at the festival.
- We politely ask that people who set up large areas of camping chairs and blankets in the main arena do not do so when popular acts are performing, and do so completely before dusk.
- Use of children's bicycles is permitted in campsites only. Cycling is restricted to fire lanes in campsites.
- Please do not climb (or allow your children to climb) the flag poles, signage poles, scaffold poles, art installations or décor, or tent and marquee poles/ropes.

All of this information and more is also available on our website
shropshire.campbestival.net

TICKET TERMS & CONDITIONS - PLEASE READ

1/ Proof of age may be required for all ticket types. Please ensure that you have ID with you in case you are asked. Failure to provide such ID may result in you being asked to leave the festival. Valid forms of ID include:

- An in date photographic driver's license or provisional licence.
- A valid passport (not a photocopy). Out of date passports will NOT be accepted.
- A Proof of Age Standards Scheme Card (showing the PASS hologram).

2/ We will be operating and enforcing a strict [Challenge 25](#) policy at Camp Bestival. If you can't provide valid identification when asked, you will be asked to leave the site and come back with your ID. So if you are lucky enough to look 25 or younger, please make sure that you bring an acceptable form of identification.

3/ Adult Tickets can only be used by persons age 18 or over on day the festival starts.

4/ Child and Teen Tickets can only be purchased by an appropriately aged adult (see points below).

5/ By purchasing a Child (Babes In Arms, Age 4 & Under, Age 5-9, Age 10-12) Ticket or a Teen (Age 13-17) Ticket you are confirming that you are either the parent, legal guardian or nominated guardian of the teen or child for whom you are purchasing.

6/ Ticket holders under the age of 18 can only enter the festival with the person who purchased their ticket i.e. their parent, legal guardian or nominated guardian. Any under 18 ticket holders attempting to enter the festival without this person will be denied entry to the festival. For safety reasons, any persons attempting to enter the festival with a Child or Teen Ticket holder that they are not the parent, legal guardian or nominated guardian for will be denied entry.

7/ Age 10-12 and 13-17 Weekend and Day Tickets must be accompanied by a Ticket holding parent, guardian or nominated guardian. Full details below:

- All Child and Teen Ticket holders MUST camp with their parent, guardian or nominated guardian.
- A maximum of 4 Teen Ticket holders per adult - MUST be the parent, legal guardian or appointed guardian.
- All young persons (aged 15-17) MUST be accompanied by an adult over the age of 30 - MUST be the parent, legal guardian or nominated guardian.
- All young persons (aged 10-14) MUST be accompanied by an adult over the age of 26 - MUST be the parent, legal guardian or nominated guardian.

8/ Each adult attending can accompany up to a maximum of 4 Teen Ticket (age 13-17) holders.

9/ Nominated Guardians must complete a [Non-Legal Guardianship Form](#) and bring this with them to the festival. As with parents and Legal Guardians, the nominated guardian must be appropriately aged (see point 7) above to accompany Child or Teen Ticket holders to the festival and comply with the other rules regarding entry.

10/ Teen Ticket holders are not allowed in the arena field unaccompanied after 10pm.

11/ Teen Ticket holders must be accompanied by their parent, legal guardian or nominated guardian at all times after 10pm.

12/ Child Ticket holders are not allowed in the arena or campsites unaccompanied at any time.

13/ Prior written permission is needed by Safe Festivals Group Ltd to use Camp Bestival tickets in any sales promotions, media, marketing, reward programmes, staff incentives, raffles, auctions or general competitions. 'Camp Bestival' is a registered trademark; the Camp Bestival logo and any related Camp Bestival artwork cannot be used without written permission of Camp Bestival Ltd.

14/ Tickets cannot be exchanged or refunded after purchase, save as provided in [Ticketmaster's Purchase Policy](#).

GENERAL TERMS & CONDITIONS

1/ Right of admission reserved (R.O.A.R.)

2/ Camp Bestival is for nice people and is about having a good time. Anti-social behaviour will not be tolerated and you will be ejected without refund.

3/ No admission without a valid ticket (so don't lose it).

4/ Weekend Ticket holders (Thursday arrival): Car parks open at 9am and the campsites open at 10am on Thursday 18th August.

5/ Weekend Ticket holders (Friday arrival): Car parks and campsite entrances open at 9am on Friday 19th August.

6/ No entry to the site after midnight (Thursday, Friday & Saturday) or after 6pm on Sunday.

7/ Campsites close at 12pm and Car Parks close at 2pm on Monday 22nd August.

8/ Babes In Arms (1 Year & Under) can attend free of charge but you must obtain a ticket for them.

- 9/** Ticket holders (including all minors) agree to the use of their actual or simulated likeness in connection with the production, exhibition, advertising and/or exploitation of any photos, film, video and/or audio recording of this event and/or any element thereof in any/all media throughout the world.
- 10/** Guests may be searched on entry to the event. If you are in possession of illegal substances you may be arrested.
- 11/** You are allowed to bring in your own alcohol (for personal consumption) but only up to reasonable amount per person. Once you have entered the event you cannot re-enter with more alcohol supplies.
- 12/** The following items are not permitted at Camp Bestival: illegal drugs or psychoactive substances, laughing gas/NOS, Chinese lanterns, fireworks/flares, smoke canisters, camping gas canisters above 5kg, generators of any kind, portable/chemical toilets, beanbags, glass of any kind, drones, laser equipment or pens, paint spray cans, klaxons / air horns / megaphones (or other similar items capable of making loud noise), personal motorized vehicles (unless a mobility scooter), animals (with the exception of assistance dogs), large sound systems, unauthorised or professional film or video equipment, excessive amounts of alcohol (see point 11), high visibility bibs and jackets, poles, banners and flags (small static flag poles in the campsites are allowed), and any item which may reasonably be considered for use as a weapon (see point 14 regarding cooking knives, and also note small hammers and mallets for inserting tent pegs are allowed).
- 13/** You will not be allowed to bring in glass bottles or any kind. Broken glass is very dangerous for kids and for animals who will be using the estate and fields after the event. Leave all glass in the car, decant it into reusable containers or bin it. There are no exceptions.
- 14/** Knives (with a sharp or pointed blade) up to a blade length of 3 inches are allowed into the campsites for use in cooking (eg table knife, small paring knife). These are not allowed into the arenas.
- 15/** Due to on site sanitary and hygiene considerations, personal portable toilet units are not permitted to be brought onto the festival site.
- 16/** No fires, flares, fireworks, Chinese lanterns, naked flames etc are allowed. There are fire lanes in the campsites where you'll be able to go to use small BBQs (please dispose of them in the BBQ bins once completely extinguished), and you are welcome to safely use small camping stoves outside your tent. All BBQs MUST be raised at least 1m off the ground. Please read our [camping safety advice here](#).
- 17/** Strictly no tents or gazebos allowed in the Boutique Camping Field.
- 18/** Campervans and Motorhomes are permitted as long as they fulfil the criteria laid out on the [Campervan page here](#).
- 19/** Caravans and Trailer Tents are permitted but can only be taken into the Caravan/Trailer Tent area.
- 20/** No pet animals are allowed on the festival site other than assistance dogs.
- 21/** Built-in chemical toilets are permitted in the campervan and caravan fields only.
- 22/** Camping chairs are not allowed in The Garden bar area.
- 23/** The promoter reserves the right to change the line up without notification.
- 24/** Tickets cannot be exchanged or refunded after purchase, save as provided in [Ticketmaster's Purchase Policy](#).
- 25/** Your safety is of utmost important to us. On rare occasions we may have to close arenas and/or stages. The reason for any closure or restriction may include technical or operational reasons, inclement weather, capacity, or to ensure the safety and security of guests or if Camp Bestival organisers reasonably consider the circumstances so require.
- 26/** Camp Bestival accepts no responsibility for any loss and/or damage suffered by you as a result of any event outside our control. This does not affect your statutory rights.
- 27/** You must have lots of fun, it's the law.