

TRADING AT CAMP BESTIVAL

We strive to provide a fantastic array of the best street food, classic comfort food & delicious desserts, as well as a wide range of cute & quirky market stalls to offer a selection that will appeal to the whole family.

We review each application individually & will invite you to trade if we feel you are a good fit to the festival.

On application, please provide as much information as possible, including photographs of your setup & products.

How do I apply?

Thank you for your interest in trading with us at Camp Bestival 2024.

Please complete the following form to register your interest to trade with us & we will contact you when applications open:

ADD LINKS

What is the timeline for applications?

- Applications Open **28/11/2023**
- Applications Close **01/02/2024**
- Deposit Payment **Deadline 3 months prior to trading**

Do I need to reapply each year?

Yes, please re-apply so we know that you are interested in trading with us again.

What do we look for in successful applications?

- **Presentation** | We are looking for creative & aesthetically pleasing stalls to compliment the vibe of the festival.
- **Good Quality Food/Produce** | We endeavour to offer ethically sourced, high quality & sustainable options to our valued customers.
- **Child Friendly Portions** | As a family friendly festival, we request that food traders offer a children's option/size on their menu.
- **Accurate Pitch Size & Stall Layout** | This helps us to understand where you could fit into the festival site. Pitch sizes **must** include your total footprint; the stall, any stock vehicles, prep kitchen & any additional BOH space you require. Please provide us with a drawing of your proposed layout, please show the dimensions of the signage & tow bars etc separately on your diagrams as we are able to place these in the gaps between the traders.

Are there any restrictions on what products I am allowed to sell?

When you apply, please provide a full menu/list of the products you wish to sell; all products that you sell onsite must be pre-approved. This allows us to ensure that we offer a balance of products in each trading location.

Due to agreed festival sponsorship deals, there will be limitations to which soft drinks you are able to sell; successful applications will be advised on which manufacturers are permitted a few weeks prior to trading.

Please see full list of restricted items:

- No items relating to official merchandise or acts appearing there are to be sold
- No illegal drugs or psychoactive substances including laughing gas/NOS
- No chinese lanterns, fireworks/flares
- Klaxons / air horns / megaphones (or other similar items capable of making loud noise)
- Drones
- No smoke canisters
- No drinks or water to be sold in plastic bottles
- No glass to be served to customers - broken glass is very dangerous for children & for animals who will use the estate & fields after the event. Anything within glass vessels must be decanted into reusable containers, or binned; there will be no exceptions!
- No items which may be reasonably considered for use as a weapon
- No glitter, unless it is biodegradable
- No tattoo or body piercing
- No portable laser equipment, including laser pens

What kind of packaging can I use?

FAB & Camp Bestival festival organisers are committed to reducing its direct and indirect carbon footprint. All traders are asked to comply with the following:

- No single-use plastic is allowed at food stalls. This includes sauce sachets, coffee cup lids, plastic cups or pots, & plastic food containers.
- No bioplastic is allowed on site. This includes cutlery, clear film windows on food containers, sauce pots & dessert pots. Some products look like plastic but are 'compostable'. These are made from PLA or CPLA, this is not permitted as they are often mistaken for customers as plastic & get put in the recycling that contaminates the resulting stream.
- All takeaway serveware, including food containers and cutlery, must be certified compostable paper, card, or wood to BS EN 13432 standard.

If you are unsure about what packaging is acceptable please do not hesitate to contact us, the rules onsite are strict & non-compliance may result in you not being invited to trade at the festival again. A copy of the full sustainability policy will be sent with your offer email if you are selected to go through to the next stage.

What documentation do you require?

All traders must be fully compliant with the most current legislations in respect to Trading Standards, Health & Safety & Environmental Health of the relevant County Council.

Where applicable, in date copies of the following documentation **must** be submitted before you are permitted to trade onsite:

- Public Liability Insurance Certificate
- Employers Liability Insurance Certificate
- Method Statement
- Risk Assessment

- Fire Risk Assessment
- PAT Test Certificate
- Food Safety Plan (if applicable)
- Registration with Local Authority (if applicable)
- Gas Safety Certificate (if applicable)
- Food Hygiene Training Certificate (if applicable)
- Personal Licence (if serving alcohol)

The following documentation must be displayed on your stall:

- Fully completed allergen matrix (if serving food)
- Challenge 25 (if serving alcohol)

Food traders & bars will be inspected onsite by the FAB trader team &/or by the Council, please ensure you have copies of all the relevant documentation, food safety records & your stall is cleaned & maintained to a high standard. Anyone that is not deemed compliant with the food safety legislations will not be permitted to trade until any issues have been rectified & a follow up inspection has been carried out.

Things to consider before applying:

As a family friendly festival, we look for traders that have offerings that will appeal to the whole family. We ask that all food traders provide a children's offering.

The Great British Summer is not always sunny & blue skies, so you & your setup will need to be prepared for potentially facing all weather conditions. Your structure & all signage should be sturdy, safe & secured in the event of any strong winds & heavy rain. In adverse weather, ground conditions can become very wet & muddy.

Own generators are not permitted & all power used onsite must be drawn directly from the festival power supply. The amount of power that you require for your stall needs to be pre-requested, all electrical equipment must be PAT tested & within your power specification.

How much does a pitch cost?

Pitch costs are based on various fee structures; this will be in the form of a fixed or tiered percentage of the NET takings + VAT * will be determined by the expected output of your stall.

In addition to the fee, you will be required to pay for power. Power is charged as per a rate card for AMPs drawn & will be quoted on your offer to trade, if you are successful.

Can I take cash/use my own card reader/s?

Camp Bestival is a completely cashless festival & it is a contractual obligation that all traders utilise & take all payment through the Festivals third party EPOS provider. There are fees associated with the hire of the units which will be deducted from NET revenues post-show; these will be outlined in successful candidates' offers to trade.

Cash is forbidden from being accepted onsite & there will be mystery shoppers in operation across the weekend to ensure this policy is adhered to.

Can I walk around & sell my goods?

Anyone that wishes to trade at the festival must trade from a fixed allocated pitch; it is prohibited to roam & trade at the event without a pre-agreed & contracted setup.

Can I get deliveries to the site?

We understand that you may need to receive deliveries before & during the festival; in this case, it is essential that a member of your team is onsite & available to receive each delivery. We are not liable or willing to accept & hold anything delivered in you or your team's absence.

During the event there will be specific hours that you are able to receive deliveries, all restocking should be carried out within this window.

We encourage traders to source local suppliers to the Festival, we will provide some recommendations to utilise.

Can I bring my children to the site during the build and break?

Children are not permitted on site during the build & break due to safety regulation.

Can under 18's work on my stall?

Unfortunately, under 18's are not permitted to work at the event.

Can I bring my pet to the festival site?

No pet animals are allowed on the festival site apart from assistance dogs.

Can I camp behind my pitch?

When you apply, please inform us if you would like to camp behind your pitch & how much space is required within your overall total footprint. Space for onsite vehicles, caravans & tents is limited & approval for camping behind your pitch will be dependent on the location you are trading in. Not all fields allow camping behind their pitch due to fire regulations & site layout.

Please note we are unable to replicate campsite facilities behind trader runs; there is a staff campsite that all traders are permitted to camp in. Electric & water hookups for camping are **not** available.

Access Guidelines for Traders:

Camp Bestival is a member of the Live Events Access Charter & consults with Attitude Is Everything to ensure we are meeting industry standards for our staff & customers.

Please consider the accessibility of your stall, these are some things to consider:

- If your unit does not have step-free access & a lowered counter, staff should be briefed on how to provide an accessible service.

- Staff should make adjustments to allow people to have their orders taken, this may involve servers coming to the front of the counter.
- Adjustments to allow people to view menus, this includes low level & large print menus.

Can I bring a Charity stall?

If you are classified as a charity, a trader management contract is not applicable. There is a different application process for charities.

If you wish to bring your charity stall to Camp Bestival then please keep an eye on the contact us section of the website.

Are there any Brand Partnership Opportunities?

If your brand is of a certain size you will not be allowed to trade with us under a trader contract and will fall into the Brand Partnership category.

If you would like to bring your brand to Camp Bestival please contact lucy.camp@livenation.co.uk.